

ISO 9001:2008: Introduction to the Requirements

Introduction to the Requirements of ISO 9001:2008

The ISO 9001 Standard is organized in five sections or 'Clauses'

Section 4: Quality Management System

Section 5: Management Responsibility

Section 6: Resource Management

Section 7: Product Realization

Section 8: Measurement Analysis and Improvement

Section 6: Resource Management

The Quality Management System will not work without sufficient resources. Resources include people, equipment, facilities and support services.

Properly trained employees make up a big part of the resource requirement. All employees must be able to show that they are qualified or trained to do their job. This may be classroom or on the job training or experience.

Do you know what training is required for your position?

What training or qualifications do you have for your position?

Does your training match the requirements for your position?



Infrastructure and Work Environment are also considered part of the Resources for the QMS. The building, equipment,

environment and support functions need to be adequate to deliver quality product or services. Temperature, humidity, lighting, cleanliness and other environmental conditions that have an affect on our product must be controlled. If we find that one of these conditions is causing problems for our quality, we will need to make improvements.

Our facilities and equipment must also support quality product. If we find that layout, space, equipment or supporting services do not allow us to meet the quality requirements for our products or our quality goals, we will need to make changes and improvements.

Resource Management Procedure

For all the details on how our company plans and manages the resources needed for our QMS, read our Quality Manual, Section 6 or our procedures:

A-622 Competence, Awareness and Training

E-630 Infrastructure